

## Cambridge University Hospital Friends and Family Test Scores

### Q1 April-June 2018

Friends and Family scores are reported for inpatients & day cases (1 submission), A&E and Outpatients

<b>Inpatient &amp; Day Cases</b>	<b>% Recommend</b>	<b>% Not Recommend</b>	<b>Response Rate</b>
APR	95.6%	2.0%	9.6%
MAY	96.0%	1.9%	10.0%
JUN			
<b>Q1</b>			

<b>Emergency Department Adult and Paediatric</b>	<b>% Recommend</b>	<b>% Not Recommend</b>	<b>Response Rate</b>
APR	93.9%	2.8%	23.4%
MAY	93.5%	3.2%	17.8%
JUN			
<b>Q1</b>			

<b>Outpatients</b>	<b>% Recommend</b>	<b>% Not Recommend</b>
APR	93.2%	2.2%
MAY	93.9%	2.5%
JUN		
<b>Q1</b>		

*Response Rate not required by the Dept of Health*

## Cambridge University Hospital Friends and Family Test Scores

### Q1 April-June 2018

Rosie Hospital Maternity Friends and Family scores are reported for the following services: antenatal, birth, postnatal and community midwife after discharge.

Antenatal	% Recommend	% Not Recommend
APR	93.1%	0%
MAY	93.3%	0%
JUN		
<b>Q1</b>		

*Response Rate not required by the Dept of Health*

Birth	% Recommend	% Not Recommend	Response Rate
APR	97.4%	0%	36.9%
MAY	97.7%	1.4%	45.1%
JUN			
<b>Q1</b>			

Postnatal	% Recommend	% Not Recommend
APR	89.7%	2.7%
MAY	91.3%	1.3%
JUN		
<b>Q1</b>		

*Response Rate not required by the DOH*

Community Midwife	% Recommend	% Not Recommend
APR	100%	0%
MAY	100%	0%
JUN		
<b>Q1</b>		

*Response Rate not required by the Dept of Health*