

## Cambridge University Hospital Friends and Family Test Scores

### Q2 July-September 2018

Friends and Family scores are reported for inpatients & day cases (1 submission), A&E and Outpatients

<b>Inpatient &amp; Day Cases</b>	<b>% Recommend</b>	<b>% Not Recommend</b>	<b>Response Rate</b>
JUL	96.6%	1.6%	9.4%
AUG			
SEP			
<b>Q2</b>			

<b>Emergency Department Adult and Paediatric</b>	<b>% Recommend</b>	<b>% Not Recommend</b>	<b>Response Rate</b>
JUL	94.4%	2.4%	20.6%
AUG			
SEP			
<b>Q2</b>			

<b>Outpatients</b>	<b>% Recommend</b>	<b>% Not Recommend</b>
JUL	92.7%	2.9%
AUG		
SEP		
<b>Q2</b>		

*Response Rate not required by the Dept of Health*

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### Q2 July-September 2018

Rosie Hospital Maternity Friends and Family scores are reported for the following services: antenatal, birth, postnatal and community midwife after discharge.

Antenatal	% Recommend	% Not Recommend
JUL	87.0%	0%
AUG		
SEP		
<b>Q2</b>		

*Response Rate not required by the Dept of Health*

Birth	% Recommend	% Not Recommend	Response Rate
JUL	98.1%	0.6%	35.6%
AUG			
SEP			
<b>Q2</b>			

Postnatal	% Recommend	% Not Recommend
JUL	89.0%	3.1%
AUG		
SEP		
<b>Q2</b>		

*Response Rate not required by the DOH*

Community Midwife	% Recommend	% Not Recommend
JUL	100%	0%
AUG		
SEP		
<b>Q2</b>		

*Response Rate not required by the Dept of Health*