

**Cambridge University Hospital Friends and Family Test Scores****Q3 October-December 2019**

Friends and Family scores are reported for inpatients & day cases (1 submission), A&E and Outpatients

<b>Inpatient &amp; Day Cases</b>	<b>% Recommend</b>	<b>% Not Recommend</b>	<b>Response Rate</b>
October	96.7%	1.3%	28.9%
November			
December			
<b>Q3 Total</b>			

<b>Emergency Department Adult and Paediatric</b>	<b>% Recommend</b>	<b>% Not Recommend</b>	<b>Response Rate</b>
October	89.4%	6.8%	23.3%
November			
December			
<b>Q3 Total</b>			

<b>Outpatients</b>	<b>% Recommend</b>	<b>% Not recommend</b>
October	94.8%	2.6%
November		
December		
<b>Q3 Total</b>		

*Response Rate not required by the Dept of Health*

## Cambridge University Hospital Friends and Family Test Scores

### Q3 October-December 2019

Rosie Hospital Maternity Friends and Family scores are reported for the following services: antenatal, birth, postnatal and community midwife after discharge.

Antenatal	% Recommend	% Not Recommend
October	100%	0%
November		
December		
<b>Q3 Total</b>		

*Response Rate not required by the Dept of Health*

Birth	% Recommend	% Not Recommend	Response Rate
October	100%	0%	26.2%
November			
December			
<b>Q3 Total</b>			

Postnatal	% Recommend	% Not Recommend
October	95.2%	0.7%
November		
December		
<b>Q3 Total</b>		

*Response Rate not required by the DOH*

Community Midwife	% Recommend	% Not Recommend
October	100%	0%
November		
December		
<b>Q3 Total</b>		

*Response Rate not required by the Dept of Health*