

Cambridge University Hospital Friends and Family Test Scores

Q4 January-March 2020

Friends and Family scores are reported for inpatients & day cases (1 submission), A&E and Outpatients

Inpatient & Day Cases	% Recommend	% Not Recommend	Response Rate
January	97.0%	1.5%	29.5%
February			
March			
Q4 Total			

Emergency Department Adult and Paediatric	% Recommend	% Not Recommend	Response Rate
January	91.9%	5.7%	24.3%
February			
March			
Q4 Total			

Outpatients	% Recommend	% Not recommend
January	95.3%	2.4%
February		
March		
Q4 Total		

Response Rate not required by the Dept of Health

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Rosie Hospital Maternity Friends and Family scores are reported for the following services: antenatal, birth, postnatal and community midwife after discharge.

Antenatal	% Recommend	% Not Recommend
January	75.0%	25.0%
February		
March		
Q4 Total		

Response Rate not required by the Dept of Health

Birth	% Recommend	% Not Recommend	Response Rate
January	97.3%	1.8%	25.6%
February			
March			
Q4 Total			

Postnatal	% Recommend	% Not Recommend
January	90.8%	1.7%
February		
March		
Q4 Total		

Response Rate not required by the DOH

Community Midwife	% Recommend	% Not Recommend
January	100%	0%
February		
March		
Q4 Total		

Response Rate not required by the Dept of Health