

You Made a Difference Individual Nominees March 2019

Winners:

Malcolm Smith, Security Officer

and

James Clark, Senior Pharmacy Technician

Amy Baker, Clinical Audit Coordinator, Patient Safety

For your effective project management

Thalia Barnes, Bank HCA, Staff Bank

For your amazing cheery disposition and for being a credit to the hospital

Bogumila Becker, Domestic Assistant, Medirest

For a job well done

Liz Bentley, Staff Nurse, Operating Department

For your support and understanding

Pamela Joyce Bontuyan-Gonzales, Junior Sister/Charge Nurse, Elderly Care Medicine

For your bubbly, professional and approachable manner

Katherine Bradly Russell, Clinical Nurse Specialist, Paediatrics

For doing anything and everything to make life as easy possible for the relatives of a patient

Arthur Brookes, Volunteer Guide, Volunteers

For dealing with a patient's spouse's distress in a sensitive way

Keith Butler, Technician, Clinical Engineering

For ensuring that equipment was available to support the Trust

Keira Carney, Theatre Support Worker, Operating Department

For your enthusiasm when promoting the Trust and your department at the recent Open Day

Lila Chen, Booking Co-ordinator, Outpatients

For being kind and patient and reassuring

Rebecca Chiripanyanga, Clinical Physiologist - Neuro, Neurophysiology

For your tireless work during a tricky time

James Clark, Senior Pharmacy Technician, Pharmacy

For creating an easy and clear way to understand a complex medication regime

For going the extra mile so a patient could be discharged

Katherine Collings, Advanced Biomedical Scientist, Immunology

For going above and beyond to contain a water leak in the Immunology lab

Maurice Coret, Lead Clinical Nurse Specialist, Urology

For your commitment and dedication to ensuring cancer patient surgery can continue

James Cranley, Specialty Registrar, Cardiology

For managing a traumatic, distressing situation effectively

Joshua Darke, Clinical Technologist, Clinical Engineering

For providing a consistently excellent service to the Cardiology Diagnostics Team

Lyn Davies, Workforce Co-ordinator, Neurology

For your tireless work supporting new staff joining the organisation

Lenka De Castro, Phlebotomist, Phlebotomy

For giving your colleagues confidence

Gail Defries, Transplant Co-Ordinator/Senior Nurse, Surgery

For addressing a patient's issue with skill, kindness and speed

Portia Delgado, Physician's Assistant, Phlebotomy

For helping a needlephobic patient have an IV cannula inserted

Danuta Fabiszczak, Kitchen Staff, Ward D10, Medirest

For your warm and personalised manner

Anthony Gill, Chaplain, Chaplaincy

For bringing peace into seemingly impossible situations

Iain Goodhart, Consultant, Anaesthetics

For your expertise, kindness and support for the teams you work with

Emma Gowers, Quality Assurance Administrator, Oncology/Haematology

For going above and beyond in your job role

Margaret Harris, Deputy Operations Manager, Division C Management

For the support and kindness demonstrated to a colleague during a very difficult time

Tiago Hipolito, Staff Nurse, Trauma and Orthopaedics

For never failing to ensure that patients have everything they need

Michael Hope, Transplant Co-Ordinator/Senior Nurse, Surgery

For stepping in to help a distressed young mother while off duty

Sam Hunt, Radiotherapy Physicist, Radiotherapy Physics

For your hard work making a purpose-created plan for an open day session

For making a difference to a presentation for possible future oncologists

Elaine Jack, Sister/Charge Nurse, Intensive Care

For your exemplary compassionate leadership

David Johnson, Technician, Clinical Engineering

For ensuring that equipment was available to support the Trust

Aija Kalnina, Ward Clerk, Elderly Care Medicine

For being a real advocate for the patients on the ward

Melissa King, Data Analyst, Patient Safety

For your lovely attitude and willingness to help your colleagues

Sarah King, Emergency Nurse Practitioner, Accident and Emergency

For your friendliness and careful explanation

Magelia Kitcat, Specialty Doctor, Plastic Surgery

For your patience, professionalism and focus during a difficult operation

Som Limbu, Student Nurse, Eye clinic, Clinic 14

For showing a very caring and compassionate attitude

Nicole Lindfield, Radiographer, MRI

For your diligence, making the area safer for patients, clinicians and visitors

Natacha Lopes Domingos, Advanced Biomedical Scientist, Histopathology

For being a great manager

Roderick Lynn, Advanced Biomedical Scientist, Blood Sciences

For your passion, code of conduct and professionalism

For always being available to help and teach

For seeing students through their assessments

For your effort, time and patience with the assessment process

For your invaluable expertise, knowledge and kindness

Katie MacFarlane, Staff Nurse, Cardiology

For your exceptional pride in providing good care

Georgina Malakounides, Consultant, Paediatric Surgery

For your intuition and genuine care for a colleague's wellbeing

Julie Martin, Staff Nurse, Plastic Surgery

For your care and reassurance during an extremely painful experience

Jyoti Mathapati, Administrator, Gastroenterology

For being approachable and showing great care and compassion

Kim McShane, Lead Medical Secretary, Clinical Oncology

For your understanding, and being a fantastic manager

Debbie Mullinger, Senior Orthoptist, Orthoptics/Optics

For making a young patient's visits fun by taking the time to chat and laugh

Xiaomei Ouyang, GI Physiologist, Gastrointestinal Physiology

For your kindness and consideration, making a patient feel at ease
For your extreme diligence and compassion throughout a procedure

Nicola Owen, Senior Clinical Nurse, Neurology

For providing comfort to a colleague during a minor procedure

Melissa Page, Midwife, Maternity

For making a patient feel as comfortable and relaxed as possible during a difficult labour

Adam Pearson, IT Project Manager, Information Technology

For your exemplary skills in negotiating with a range of stakeholders in a complex environment

Karen Peters, Ward Clerk, Medicine

For your guidance and hard work creating a family/quiet room
For creating a new Quiet Room that makes a difference to the ward and its patients

Catherine Price, Specialist Nurse, Gastroenterology

For helping people and making a difference every day

Stephen Pye, Training Manager, Employee Development

For being outstanding at what you do for people

Umair Rabbani, Patient Flow Manager, Paediatrics

For being cheerful and helpful despite the circumstances

Jordan Rapaport, HCA, Outpatients

For your patience with a patient

Joannah Rees, HCA, Endoscopy

For working as normal despite a shoulder injury

Pedro Rodrigues da Silva, Healthcare Assistant, Intensive Care

For giving your patients a positive experience

Tom Say, Assistant Purchasing Manager, Purchasing and Supplies

For providing detailed and comprehensive analytical support

Nicholas Shenker, Consultant, Rheumatology

For your support and patience with a new colleague

Patrick Shortall, Bank Administrator, Staff Bank

For being professional, methodical and having high attention to detail in every task you undertake

Lotte Skjodt, Senior Clinical Specialist Practitioner, Physiotherapy

For your professionalism, knowledge and enthusiasm

Malcolm Smith, Security, Indigo UK

For being there at a difficult time for a patient's family

Matthew Stone, Recruitment Advisor, Human Resources

For your knowledgeable and helpful approach with all matters of recruitment

Charlotte Summers, Consultant, ICU

For being a fantastic part of a patient's treatment

David Swain, Specialist Screening Practitioner, Bowel Cancer Screening

For your caring, kind and considerate nature with every aspect of bowel screening

Henry the Campus Cat, Addenbrooke's Campus

For showing up every day, whatever the weather, to cheer up our staff

Janek Truskowski, Senior Procurement Systems & Business Intelligence Manager, Finance

For staying late to make additional equipment available to support the Trust

William Turner, Consultant, Urology

For always being professional with brilliant work ethics

For your exceptional patience

For taking the time to explain what patients need to know

For your professional approach to patients and staff

For being fantastic at treating your patients

For your impressive professional manner and quality of care

For being a true representative of the Trust values

For being the textbook of Urology

Michaela Twyford, Quality Assurance Manager, Clinical Oncology

For your ability to work with different levels of staff and always striving for the best

Sri Velandy, Consultant, Paediatrics

For working tirelessly and with various teams to help de-escalate a difficult situation

Susan Walker, Clinic Clerk/Receptionist, Outpatients

For giving 110% in your job role

Preeti Wathore, Ward Clerk, Medicine

For your help with discharges and phone calls

Audrey White, Staff Nurse, Diabetes

For your passion for quality healthcare

Heidi Whitmore, Clinical Audit Coordinator, Patient Safety

For your solid project management skills which were instrumental to the success of the survey

Beth William, Clinical Leader, Operating Department

For encouraging everyone in your department to go green

Megan Willmore, Staff Nurse, JF ICU

For treating a patient and his family with dignity and respect

Catherine De Maat, Healthcare Assistant, Ward A5

For your dedication, compassion and sincerity